

CHIC DPS  
**TELECOMMUNICATIONS**

AVAILABLE FOR CHIC MEMBERS

# DYNAMIC PURCHASING SYSTEM (DPS)

## A FLEXIBLE ALTERNATIVE ROUTE TO MARKET

CHIC has a comprehensive DPS, offering a wide selection of categories across all service areas. Contract selection and awards under the DPS must be via a competitive mini tender; CHIC will support and guide members during the tender process, all run through the CHIC eSourcing portal.

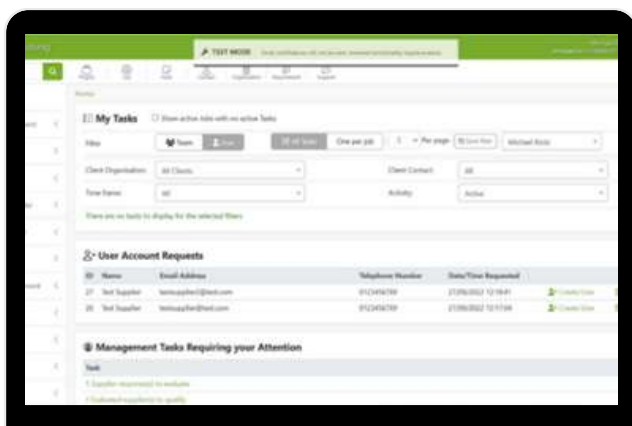
### Advantages to members of using the DPS are:

- Contractors and suppliers can join the relevant category at any time
- If leaseholder consultation is required (s20 works) for a project or programme, then the DPS still enables an efficient route to market
- CHIC agrees with the member the level of engagement they require.

All CHIC tendering opportunities and contract notices can be found on the:

## CHIC ESOURCING PLATFORM

All contracts procured through CHIC's DPS must be via mini tender. CHIC invites the registered DPS contractors or suppliers to tender, following PCR 2015 regulations and your agreed specification, remaining compliant at all stages in the process. Those who are interested will enter the tender process and the most advantageous tender will be awarded to deliver the required services.



Please contact [tenders@chicltd.co.uk](mailto:tenders@chicltd.co.uk)  
for a demonstration.

# TELECOMMUNICATIONS

**FATS NO. 2017/S 159-328774**

**AWARDED: 18/08/2017**

With the increasing use of technology in our daily lives, having access to reliable and efficient telecommunications systems is becoming increasingly important for both landlords and tenants.

In the social housing sector, it is crucial for tenants to be able to contact their housing authority in a timely and efficient manner. Corporate telecommunications systems play a vital role in facilitating this communication process.

The ability to communicate effectively with tenants, staff and stakeholders is essential for providing quality services and maintaining relationships. The telecommunications industry has evolved significantly over the years and keeping up with the latest technology can be a challenge.

CHIC's DPS offers a compliant and efficient route to market for social housing providers to access a wide range of telecommunications services, including traditional and IP telephony, connectivity solutions such as broadband and leased lines, mobile communications services and combined supplies/services. The DPS includes multiple Lots, ensuring that members can access the specific services they need. Additionally, the DPS offers technical guidance and ongoing maintenance of equipment, ensuring that providers can keep their telecommunications systems up to date and functioning smoothly.

## **The DPS is split into four different Lots as below:**

**Lot 1:** Traditional & IP Telephony

**Lot 2:** Connectivity

**Lot 3:** Mobile Communications

**Lot 4:** Combined Supplies/Services



# LOT INFORMATION

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## Lot 1: Traditional & IP Telephony

Including (but not limited to) all traditional telephony, IP telephony and any necessary hardware/equipment. Voice services to be provided across PSTN, ISDN, SIP Trunking and any other applicable options available. Services to be provided may include technical guidance for the customer and ongoing maintenance of equipment, including legacy elements. Additionally, this category can also cover call management, video/audio conferencing and other services relevant to the nature of this category.

## Lot 2: Connectivity

Including (but not limited to) all WAN broadband, ethernet leased lines, LAN and VPN solutions and any necessary hardware or equipment. Services to be provided may also include guidance and support for the customer in designing their preferred solution and ongoing management/maintenance.

## Lot 3: Mobile Communications

Including (but not limited to), data, voice, voicemail services, SMS, mobile email, data applications, devices (handsets, tablets, and other equipment) and device management across a variety of tariffs and plans suitable for the requirements of customers awarding contracts. Services to be provided may also include guidance and support for the customer in designing their preferred solution.

## Lot 4: Combined Supplies/Services

Including, (but not limited to) all elements required under Categories 1 to 3.



# MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

## Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

## Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.



**MATERIALS &  
MERCHANTS**



**BUILDING SAFETY  
& COMPLIANCE**



**NEWBUILD  
DEVELOPMENT**



**CAPITAL & PLANNED  
INVESTMENT**



**PROFESSIONAL  
SERVICES**



**DECARBONISATION  
& RENEWABLES**



**TECHNOLOGY  
SOLUTIONS**



**FACILITIES  
MANAGEMENT**



# THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

MEMBER SERVICES

SUPPLY CHAIN

**Stephen Sharman** | [ssharman@chicltd.co.uk](mailto:ssharman@chicltd.co.uk)  
Member Services Director (London & South East)

**Giles Newman** | [gnewman@chicltd.co.uk](mailto:gnewman@chicltd.co.uk)  
Head of Merchant Services

**Vicki Clements** | [vclements@chicltd.co.uk](mailto:vclements@chicltd.co.uk)  
Head of Member Services (East)

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Partnership Manager

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Supply Chain Manager

**Liam Gratty** | [lgratty@chicltd.co.uk](mailto:lgratty@chicltd.co.uk)  
Head of Member Services (West)

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Head of Member Services (Wales)

**Sarah Davey** | [sdavey@chicltd.co.uk](mailto:sdavey@chicltd.co.uk)  
Head of Development

NEED MORE  
INFORMATION?

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