



FACILITIES MANAGEMENT



Facilities Management (FM) is an essential part of ensuring the upkeep of homes, buildings and neighbourhoods. CHIC’s frameworks and DPS allow our members to effectively manage their assets and estates, ensuring functionality, comfort, safety and efficiency of the built environment.

CHIC’s FM services include:

Hard Facilities Management

Hard FM deals with physical assets such as mechanical and electrical services along with the fabric of the building. These services ensure that the health, safety and welfare of residents and employees are optimised by providing a compliant, safe and enjoyable environment for people to live and work in.

Soft Facilities Management

Soft FM helps to support the health, safety and appearance of buildings and estates. CHIC’s solutions are available to help members deliver innovative cleaning, grounds maintenance and waste management services across your corporate and housing assets. The focus is on promoting the wellbeing of people by making the workplace or home a better place to be.

CHIC has a range of FM solutions available for members, both through our frameworks and Dynamic Purchasing System. These include:

FRAMEWORKS

Active Fire and Security

- Sprinklers & Optional Misting Systems
- Smoke Control including Dampers & AOVs
- Fire Alarms, Emergency Lighting & Extinguishers
- Door Entry & Access Control
- Security Systems & CCTV

Lifts

- Passenger Lifts
- Stair lifts, through-floor lifts
- Personal lifting equipment

Compliance Auditing

- Asbestos Management
- Commercial Gas
- Domestic Gas
- Electrical Safety
- Fire Safety
- Lifting Equipment
- Mechanical and Electrical

DPS

Agency Services

- Cleaning
- Office / Commercial / Education / Blue Light site cleaning
- Housing / Domestic / Communal / Sheltered site cleaning
- Extra Care / Health / NHS site cleaning

Grounds Maintenance

- Grounds Maintenance
- Arboricultural Services
- Site Surveys (including tree surveys)

Total Facilities Maintenance

- Hard Facilities
- Soft Facilities
- Total Facilities

Appliances

- Domestic
- Commercial



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Frequently asked questions



I require a one stop shop approach, can I procure a Total FM Solution?

Yes, CHIC's FM DPS has been designed to offer complete flexibility to award contracts as a single service or Total FM. You can mix and match to suit your specific requirements.



I use a wide range of contractors – does CHIC give me any choice?

Yes, there is a wide choice available. If you want smaller, local contractors or suppliers, manufacturers who supply and fit, or just contractors who can manage major projects, all are available. CHIC can even work with your incumbent providers to ensure they are added to the DPS prior to releasing a tender, therefore giving them equal opportunity to bid for the work.

How do I access CHIC's Facilities Management services?

- Identify your requirement
- A no commitment meeting with CHIC
- Develop the service proposal and select the route to market
- CHIC issues contract or runs a mini-competition
- Supplier or contractor selection approval
- Commencement date and mobilisation plan agreed
- Ongoing relationship management by CHIC's dedicated team

Do I need to run a tender?

All materials and labour contracts and frameworks have already been market tested by CHIC – they are PCR 2015 Compliant. You can opt for a mini-competition or a directly called off contract (subject to business case approval).

Alternatively, you can choose a mini-competition through CHIC's DPS. CHIC will support whatever process you choose.

How do I comply with Section 20?

If you need to consult your leaseholders for a project or programme of work, you will need to use CHIC's DPS. You can issue a Notice of Intention to run a tender through the DPS and leaseholders can nominate contractors, who can apply to the DPS before the tender commences. The tender and Notice of Proposals then follow the normal process.

How do I know if it will be cost effective?

CHIC will benchmark different options against your current costs, to evidence the potential savings.

How do I know if CHIC has what I need?

Simply ask one of the CHIC team. Once we understand your specific requirements, we will be able to advise how we can help.



For more information, please contact us on **0121 759 9990**, enquiries@chicltd.co.uk or visit chicltd.co.uk



Scan the QR code to find out more

